



# NEED URGENT DENTAL CARE AND DONT HAVE A DENTIST OR DENTIST CLOSED? WE CAN HELP!



## WHAT WE DO

We support people with **urgent dental conditions** to:

- Help find urgent appointments locally
- Support you with urgent care if you don't have a dentist or if your dentist is closed
- Provide same-day advice and help you manage your urgent dental problem where appropriate



## WHEN TO USE THIS SERVICE

### In Hours (Mon-Fri, 8am-6pm)

If you have a dentist, you should contact them first. If you don't have a dentist, we can triage your problem and help, providing you meet the eligibility criteria.

### Out of hours (Mon-Fri 6pm-10pm, wknds & bank holidays 8am-10pm)

We can help all patients with urgent dental issues

### After 10pm

Call NHS 111 for urgent dental advice



## FOR URGENT DENTAL ISSUES

Urgent dental problems include the following conditions, which should receive self-help advice and treatment (where appropriate) within 24 hours:

- Dental and soft tissue infections
- Severe dental and facial pain; that is, pain that cannot be controlled by the patient following self-help advice
- Fractured teeth or tooth

*Please note: This is an appointment-only service and carries a fee (currently £27.90 as of April 2026), which may increase annually with inflation. If you would like help finding an NHS dentist for routine care, please visit: [www.nhs.uk](http://www.nhs.uk).*



Greater Manchester  
Urgent Primary Care Alliance

## GM Urgent Dental Care Telephony Service

# CALL NOW 0333 332 3800

Open 8am-10pm, 7 days a week (including weekends & bank holidays)